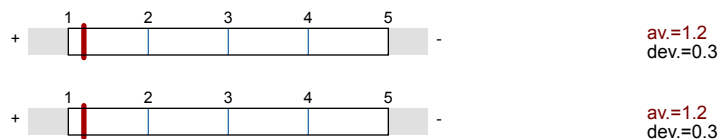


Jean Gordon
2021 Spring I (8 week) - 213E QUALITY MANAGEMENT AND IMPROVEMENT
QUALITY MANAGEMENT AND IMPROVEMENT (TMGT3340 40213E)
No. of responses = 3



Overall indicators

Global Index



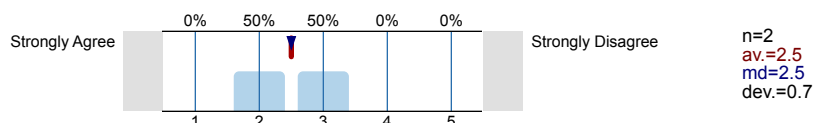
5. Course Design

Course activities (assignments, discussions, quizzes)....

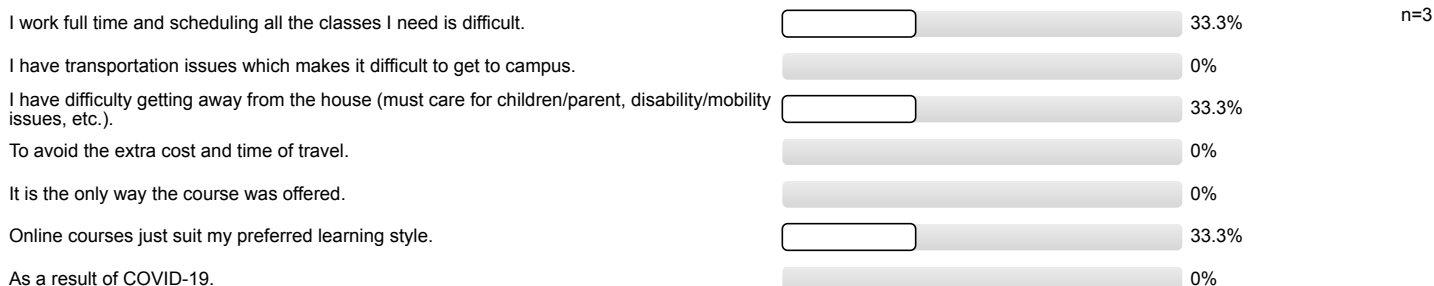
Survey Results

1. Student Information

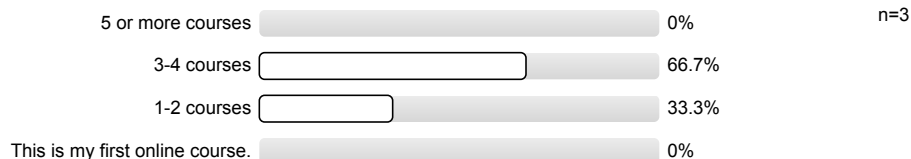
1.1) I have either viewed the video or attended the "live" session of the **Online Course Tools Tour**.



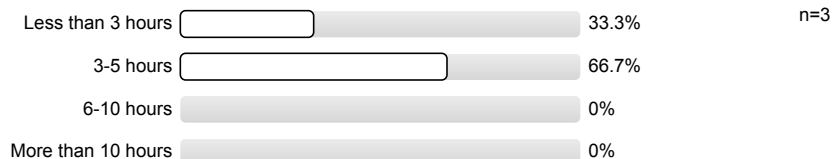
1.2) The main reason I am taking an online course is



1.4) I am taking _____ this semester. Check all that apply.

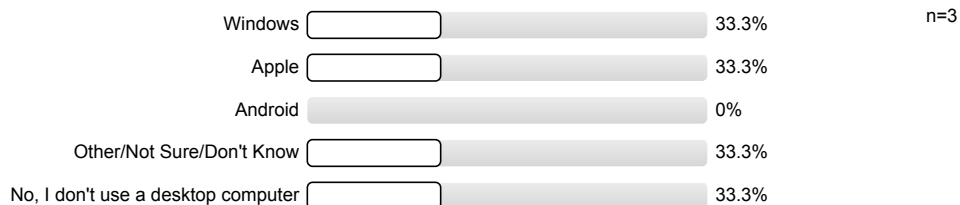


1.5) How many hours per week do you spend online for this course?

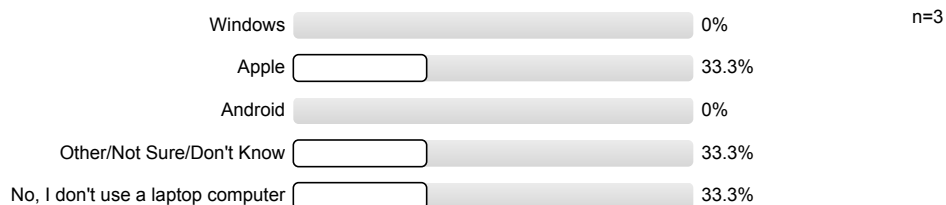


2. I use the following computer system or device to access my online course(s). (check all that apply)

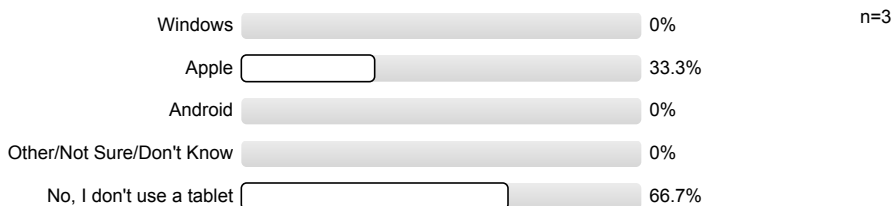
2.1) Desktop



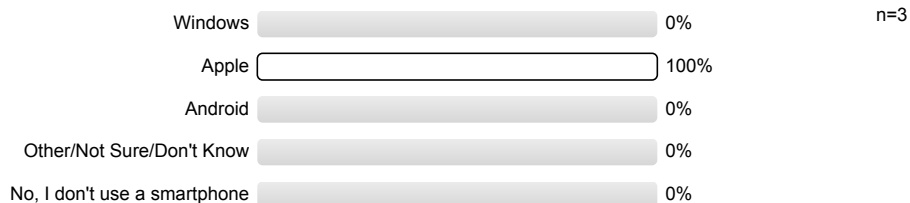
2.2) Laptop



2.3) Tablet (ipad, etc.)

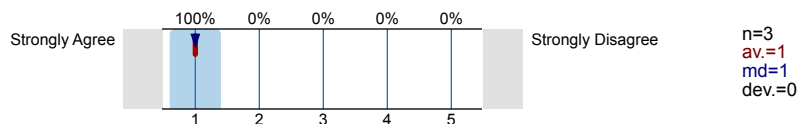


2.4) Smart Phone (iphone, Galaxy, etc.)

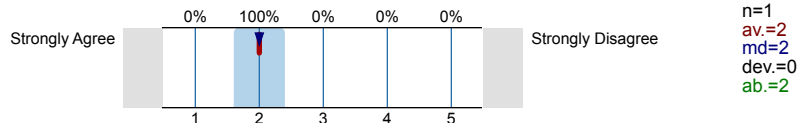


3. Your Course

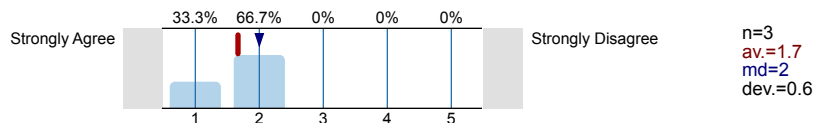
3.1) I read all the instructions thoroughly.



3.2) I asked questions to clarify the information.



3.3) I am satisfied with my online learning experience.



4. Services and Technical Support

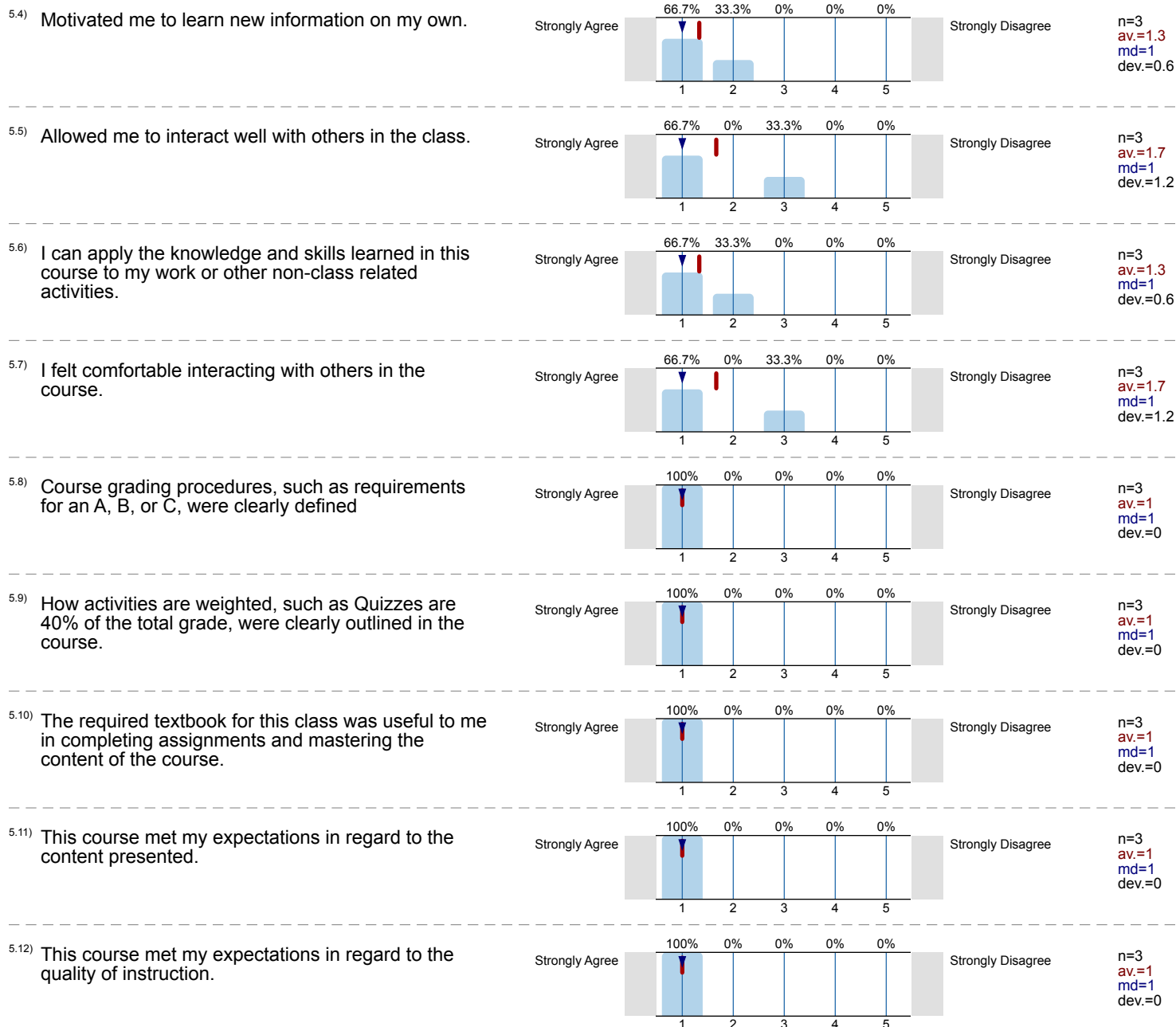
Rate your level of satisfaction with the BC services for this course.

4.1) On campus registration/admissions	The evaluation will not be displayed due to low response rate.							
4.2) Online registration/admissions	Very Satisfied	100%	0%	0%	0%	0%	Very Dissatisfied	n=3 av.=1 md=1 dev.=0
4.3) Financial aid	Very Satisfied	100%	0%	0%	0%	0%	Very Dissatisfied	n=2 av.=1 md=1 dev.=0 ab.=1
4.4) Online counseling	The evaluation will not be displayed due to low response rate.							
4.5) On campus counseling	The evaluation will not be displayed due to low response rate.							
4.6) Library	Very Satisfied	0%	100%	0%	0%	0%	Very Dissatisfied	n=1 av.=2 md=2 dev.=0 ab.=2
4.7) Online Library	The evaluation will not be displayed due to low response rate.							
4.8) Online tutoring	The evaluation will not be displayed due to low response rate.							
4.9) On campus tutoring	The evaluation will not be displayed due to low response rate.							
4.10) Computer labs	The evaluation will not be displayed due to low response rate.							
4.11) Proctored testing	The evaluation will not be displayed due to low response rate.							
4.12) IT Help Desk	Very Satisfied	0%	100%	0%	0%	0%	Very Dissatisfied	n=1 av.=2 md=2 dev.=0 ab.=2
4.13) Online Help Desk	Very Satisfied	0%	100%	0%	0%	0%	Very Dissatisfied	n=1 av.=2 md=2 dev.=0 ab.=2

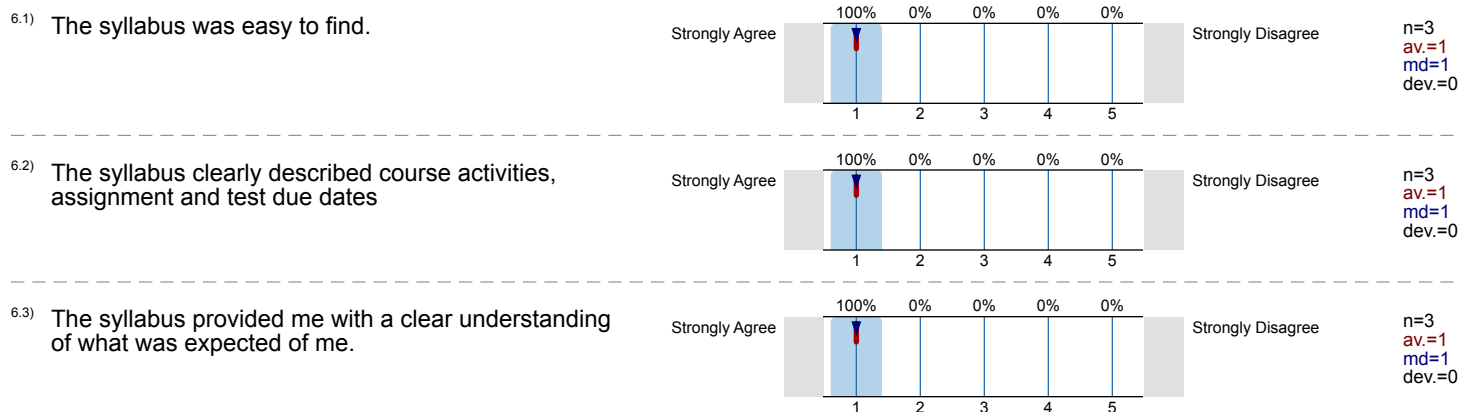
5. Course Design

Course activities (assignments, discussions, quizzes)....

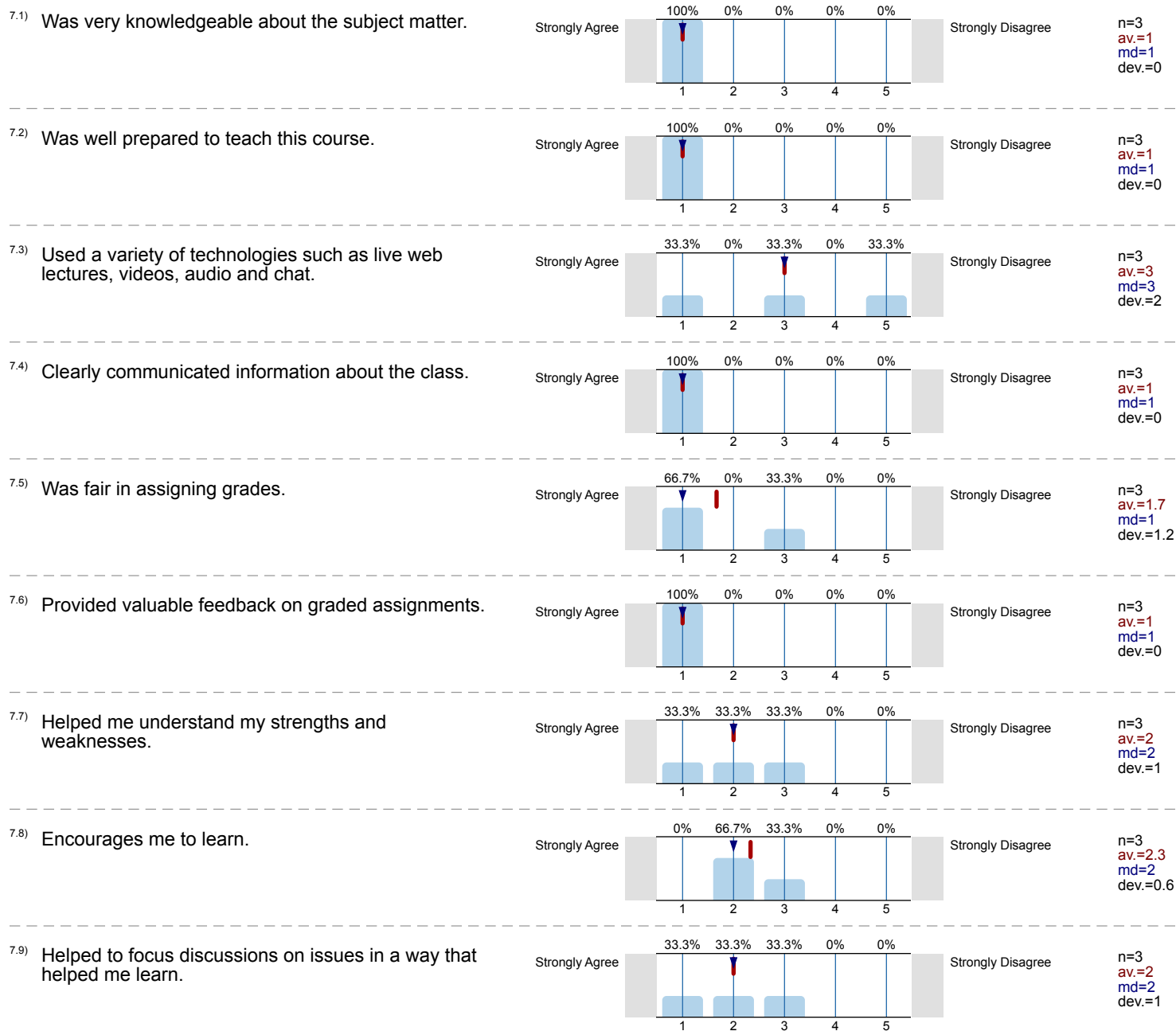
5.1) Instructions were clear and understandable.	Strongly Agree	100%	0%	0%	0%	0%	Strongly Disagree	n=3 av.=1 md=1 dev.=0
5.2) Helped me to understand the subject.	Strongly Agree	66.7%	33.3%	0%	0%	0%	Strongly Disagree	n=3 av.=1.3 md=1 dev.=0.6
5.3) Applied to what we were learning in the course.	Strongly Agree	100%	0%	0%	0%	0%	Strongly Disagree	n=3 av.=1 md=1 dev.=0



6. The Course Syllabus....

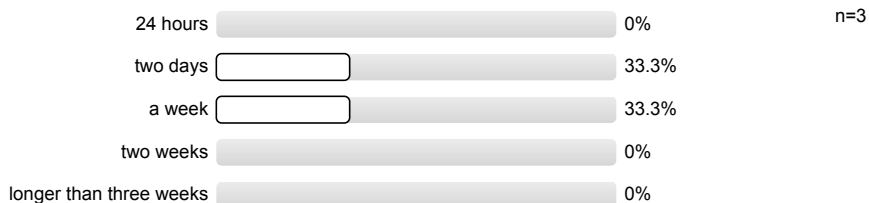


7. My instructor....

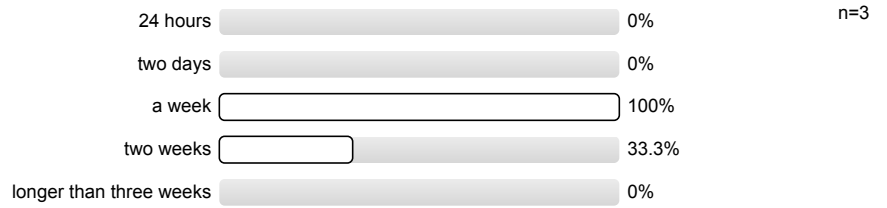


8. My instructor....

8.1) Responded to my questions in



8.2) Graded and returned assignments in



8.3) Commented in discussion threads in

